Capel Manor College

Mentor, Wellbeing and Enrichment Officer

Job Description & Person Specification



capel.ac.uk

JOB DESCRIPTION & PERSON SPECIFICATION

JOB DESCRIPTION

Post	Mentor, Wellbeing and Enrichment Officer
Scale	Business and Learning Support
Grade	Scale 5 points 19-22
Responsible to	Wellbeing and Support Manager
Location	Enfield
Contract	Full-time, Permanent

Key Responsibilities:

The key responsibility of the Mentor, Wellbeing and Enrichment Officer is to undertake initial assessments of therapeutic needs, providing therapeutic support, coaching and/or mentoring students and providing personal tutorship as required.

Responsibilities:

- 1. Assess individual student need and suggest support plans and strategies to tutors, monitor and evaluate the support for students with emotional and behavioral difficulties
- 2. Engage with identified students for 1:1 support when deemed necessary or when requested by identified staff members
- 3. Add value to the work in Vocational Schools by reviewing support plans for individual students or carrying out group workshops where appropriate
- 4. Support tutors and students to explore, address and understand behavioral issues, which in some cases may include support at disciplinary meetings
- 5. Seek counselling supervision fortnightly with a qualified supervisor
- 6. Conducting all therapeutic interactions in an ethical manner and according to regulations and therapeutic framework from BACP or a similar professional body
- 7. Act as one of the two Safeguarding Officers for Crystal Palace and Mottingham
- 8. Attend Safeguarding meetings and work as part of the cross-college Safeguarding Team
- 9. Assist in the delivery of Safeguarding related sessions over the academic year for example drugs and sexual health
- 10. Verification of the Safeguarding qualification in Crystal Palace and Mottingham

General Responsibilities:

- 1. Promote and implement all College policies, particularly those which refer to health & safety, equality of opportunity and Safeguarding young people and vulnerable adults
- 2. Participate in College programmes of staff appraisal and continuing professional development
- 3. Develop effective working relationships internally and with external partners
- 4. To operate at all times in line with the College's values and behaviours
- 5. Undertake other duties as may reasonably be required in the interests of the efficient functioning of the College

PERSON SPECIFICATION

Qualifications

- Possess a Level 2 qualification in English and Maths or a willingness to achieve within a specified period
- Accredited Counsellor Qualification, Advanced Diploma or equivalent
- Membership with the BACP, UKCP or BABCP or equivalent and significant supervised post-qualifying experience
- Training in a short term therapeutic approach such as Brief Interventions, Solution Focussed Therapy, and CBT, etc.
- Evidence of continuous professional development
- Cert/Dip related to working with young people would be desirable

Experience

- Experience of working with young people with different learning needs and/or with Learning Difficulties and Disabilities
- Experience of working with young people or adults experiencing mental health difficulties
- Experience of devising support plans and associated documents for students with additional learning requirements
- Experience working with clients from a wide range of ethnicities, nationalities and religious backgrounds
- Experience of working in an educational environment
- Experience of working in partnership with tutors, external educational establishments, family members and support workers
- Knowledge of various mental health condition and the experience of group work and facilitating psycho-educational groups
- Experience of working in a multidisciplinary team

Skills, Abilities and Knowledge

- Exceptional Personal communication skill and the ability to liaise and negotiate effectively with others
- The ability to develop positive working relationships with individuals at all levels
- Sound administrative skills
- The ability to assess, suggest support plans and strategies to tutors, monitor and evaluate the support for students with emotional and behavioural difficulties.
- The ability to communicate effectively orally and in writing.
- Effective organisation skills and ability to work on own initiative and as part of a team

Other Factors

- An understanding of and commitment to safeguarding young people and vulnerable adults
- Ability to form and maintain appropriate relationships and personal boundaries with children and young people/vulnerable adults
- Emotional resilience
- The ability and determination to promote equality, diversity and inclusion throughout all aspects of College life, including employment and service delivery
- Should the position involve regular driving, a clean driving licence is required